**Veterinary Financial Assistance (VFA) Program –**

**General Information**

The Guide Dogs for the Blind (GDB) Veterinary Financial Assistance (VFA) program is designed to provide support to ensure that finances are not a barrier to our guide dogs and K9 Buddy dogs receiving outstanding veterinary care, while responsibly managing donor funds. Funds are available for both **Wellness care** and for **Illness/Emergencies**.

**Eligibility:**

* All working guide dogs from GDB
* All K9 Buddy dogs from GDB after attending a VFA information session
* Retired guide dogs that are adopted by their GDB graduate
* Retired guide dogs that are adopted by an immediate family member of the GDB graduate. Immediate family member is defined as a parent, spouse, child, sibling, grandchild or grandparent.

**Contact Us:**

* VFA Program Coordinators can reached at 800-295-4050, option 2, option 2 to make pre-authorizations and answer questions about the VFA program.
* They are available during normal business hours from 8am to 5pm Pacific time, Monday through Friday, except major holidays.
* Email: vetsupport@guidedogs.com
* Fax: 877-556-8401
* VFA staff all have experience working in the veterinary field and are available as an additional resource to help answer questions about your dog’s veterinary care, regardless of whether or not you are seeking financial assistance.

**Additional Handouts:**

* Emergencies
* Illnesses and Injuries
* Wellness Care
* Discussing Costs and Treatment Plans with Your Veterinarian
* Process for Requesting Reimbursement
* What If I Can’t Pay Up Front?
* Non-Reimbursable Items
* Alternative Financial Assistance
* Tax deductions for Veterinary Care of Guide Dogs
* Accessible Reimbursement Form
* Reimbursement Form
* FOR VETERINARY CLINICS – VFA Program Summary